Request Details

Platform *

MyEnglishLab (MEL) ▼

Product

e-books/eText ▼

Category *

Online Purchase (CS Issue) ▼

SubCategory Online Purchase (CS Issue) *

Purchase Options ▼

Device

Samsung Notebook

Operating System

Windows 10 Home

Browser name and version

Google Chrome

Describe the issue *

Dear Pearson,

I purchased a book, and it's not working. For some reason, my Access Code is not working.
I have attached a receipt for the book. Please help.

Best regards,

Attachments

Choose File Receipt.PNG